



**Enhancement items for Food Trader Portal
in response to the opinion survey conducted in 2020**

In response to users' feedback received during the opinion survey conducted last year, we have implemented a series of measures to enhance the use of the Food Trader Portal since December 2020. The following items are among the last batch in the series and were completed recently in November 2021 :

- (1) The total number of package and total net weight of the food items are shown (if all items are of the same package type and net weight unit) when the application for import licence is previewed before submission.
- (2) When an application template for import licence is saved, the package type and net weight unit of the food items are stored in the template along with other information.
- (3) A new "Useful Information" icon  is added to the top-right corner of the panels. Upon clicking the icon, applicants can conveniently access all the online resources including training manuals, tutorial videos, presentation materials, frequently asked questions, etc.
- (4) A new "Contact Us" icon  has replaced "Support" at the top-right corner of the panels. Applicants can find out the relevant contact information of Centre for Food Safety upon clicking the icon.

**Centre for Food Safety
Food and Environmental Hygiene Department
30 November 2021**